The Motivations and the Practices of the Polices During Covid19 Fight in Portugal

Mónica Freitas
Post-DoctorResearcher, Interdisciplinary Center of Social Sciences
Nova UniversityofLisbon
Lisbon, 1069- 061, Portugal

Ivone Costa
Full Professor
Federal University of Bahia
Salvador da Bahia, 40170-110, Brazil

Marco Meneguzzo
Full Professor
University of Tor Vergata, Rome II
Rome, 50 00133, Italy

Rocco Frondizi
Post Doctor Researcher
University of Tor Vergata, Rome II
Rome, 50 00133, Italy

Abstract

The main objective of this article was to study the motivations and practices of the police during the Pandemic caused by Covid19 in Portugal, having as main support the theoretical and methodological assumptions based on the theories of New Public Management and Social Responsibility. For this purpose, we used an expository-descriptive model of analysis supported by the use of qualitative and quantitative data analysis techniques. In terms of the time period, this study took place between March 2020 and July 2021. The results showed that the mentioned theories provide the theoretical and methodological framework necessary to study the actions developed by the police in other spheres of society because both are based on the principle of articulation of the different sectors of society in multisectoral collaborative networks. The results also showed that the actions developed by the police during the pandemic crisis availed themselves of both instrumental and ethical, integrative and political assumptions of Social Responsibility for legitimization purposes. However, they are still required to implement strategies to combat racial discrimination, otherwise, all the effort they have been expending in order to implement the proximity policing model is in danger. The originality of this study results from the attempt to understand the actions developed by the police during the Pandemic using theories that defend the logic of networks. In terms of limitations, it is worth mentioning the fact that the study analyzed only one documental source (Newspaper Público). It is expected that in the near future other researchers will study the theme of this article using comparative data sources.

Keywords: Police Practices, Covid19, Portugal, Social Responsibility, Public Management.

1. INTRODUCTION

The main objective of this article was to study the motivations and practices of the police during the Pandemic caused by Covid19 in Portugal, having as main support the theoretical and
methodological assumptions based on the theories of New Public Management and Social Responsibility.

The study of this topic is of special importance, especially when we see the decrease in the number of candidates interested in a police career followed by the increase in social scrutiny of the actions taken by police officers. https://www.publico.pt/2022/10/27/sociedade/entrevista/psp-poe-agente-juntas-freguesia-lisboa-porto-deixem-esquadra-2025364.

To reach the proposed objective, the study adopted an expository-descriptive analysis model supported by the use of qualitative and quantitative data analysis techniques.

During the data gathering phase, bibliographic and documental analysis techniques were used, while during the data treatment phase, thematic and structural content analysis techniques were used. The study took place between March 2020 and July 2021 and was based mainly on the bibliographic references accessible through Google as well as on the reports made available by the Newspaper Público on its website.

In terms of difficulty, it is important to highlight the scarce supply of updated bibliographic references on the major themes explored in this research (e.g. social responsibility, new public management and police).

However, the few studies found showed that the theories produced provide the theoretical and methodological framework necessary to study the actions developed by the police in other spheres of society under the justification of contributing to the common good and to promote the articulation of the different sectors of society in multisectoral collaborative networks.

The results also showed that the actions developed by the police during the pandemic crisis availed themselves of both instrumental and ethical, integrative and political assumptions of Social Responsibility for legitimization purposes. They also showed that these actions meet the demands demanded by the “Proximity Policing Model” despite the use of coercive approaches.

In addition, the results obtained showed that the demands for a greater implementation of strategies to combat racial discrimination continue to fall upon the police, otherwise all the effort they have been expending to implement the proximity policing model runs the risk of being jeopardized.

The present study starts by discussing the changes that have occurred in the concept of Security and then describes the impacts these changes have had on the practices of the polices and police forces, having as a framework the new demands dictated by the New Public Management and Social Responsibility from the theoretical point of view and by the Proximity Policing Model from the more practical point of view of the organizations.

The originality of this study results from the attempt to understand the actions developed by the police during the Pandemic using theories that are precursors to the study of the logic of networks.

It is believed that the results produced will contribute to the fine-tuning of the communication strategies employed by the police forces by showing that the values underlying the action employed may be delegated to the second plan if the social context is marked by the existence of crises, especially of a sanitary nature.

In terms of limitations, it is worth mentioning the fact that the study analyzed only one documental source (Público Newspaper).
It is expected that in the near future other researchers will study the theme of this article using comparative data sources.

2. FRAMEWORK THEORY

2.1 The assumptions of New Public Management and Social Responsibility applied to Internal Security Studies

The successive financial crises and globalization have imposed great challenges on States in terms of economic, social, and environmental sustainability. Therefore, the need to obtain economic efficiency gains on the one hand, and safeguard the right of access to public goods on the other, have led some states, including Portugal, to incorporate the principles and practices typical of the private sector, under the justification of New Public Management.

Therefore, it can be said that, on the one hand, States have been obliged to justify their actions according to the parameters brought about by the market, on the other, companies have also been obliged to justify their actions in civic terms, based on the principles of citizenship contemplated in the Universal Charter of Human Rights.

The participation of the public sector in the creation of wealth and the private sector in the creation of public goods has brought with it the blurring of boundaries between the public and private sectors and the creation of new legitimation parameters.

The new parameters of legitimation demand the gathering of consensus around the values of citizenship from the negotiation among the different stakeholders/partners, who share among themselves credible and trustworthy information.

In parallel, organizations, whether public or private, have been led to adopt self-regulation as a way to legitimize their actions, especially in the context in which we live, where institutional regulation is scarce and social control exercised by social networks has proven to be insufficient (Scherer and Palazzo, 2011).

In the case of police forces, the social pressure that emerged after several scandals involving the misconduct of some professionals in this sector, in addition to the interest shown by organizations in professionalizing themselves in order to enjoy a better public image with the population also corroborated the change in the management paradigms according to the assumptions based on the stakeholders’ theory (Palmer, 1995; Stone and Travis, 2011; Sklansky, 2011) in (Keane and Bell, 2013).

In this same line of thought, corroborates the text formulated by the National Republican Guard of Portugal:

"With a view to re-establishing the aforementioned trust and safeguarding the maintenance of the democratic system of law, the public sector has been implementing models and practices typical of the private sector, in order to legitimize the action it develops before society while obtaining gains in efficiency and effectiveness, thanks to the sustainable management of available resources and the maximization of opportunities offered by the articulation of institutions in multisectoral stakeholder networks". Plano de Gestão- GNR 2013. www.gnr.pt, consulted on April 24, 2013.

1. Stakeholders means everybody with potential to affect or to be affected by the organization’s decision (Porter, 1996), (Swift and Zadeck, 2002).
According to the author Costa (2003) the population feels safer when they establish bonds of trust with police officers. On the other hand, mistrust in the police forces and elements may potentiate feelings of animosity and indifference towards the guidelines issued by the State, generating serious deontological crises (Zelizer, 1983).

Therefore, the New Public Management emerged, on the one hand, from the need to increase efficiency gains in public management through the adoption of new systems of impact evaluation and articulation in partnership networks, and, on the other hand, from the need to improve its public image with the communities.

According to Silvestre and Silvestre e Araújo (2009) the milestone of the New Public Management in Portugal was in 2005. This occurred mainly through the privatization of organizations' management models and the consolidation of public-private partnerships.

Different factors have contributed to the implementation of private management practices within security forces like an intensification of criminality in urban and rural areas, the growing social demand for police services of quality, and the limitation of State budgets for security areas.

For Castells (2002) the massive use of the new technologies of communication and information improved the literacy level of the citizens as well as its exigencies for products and services of higher quality.

What have conducted citizens to consolidate collective forms of fight for high quality products and services obliging organizations to improve its managerial practices according to concepts and practices dictated by the Social Responsibility.

The discussions about the Social Responsibility increased in 70th. Academicians and Politicians believe it presented the way through institutions in general achieve sustainability and permission of society to work.

In many studies, the Social Responsibility aims a management model that conduct companies to adopt new values and practices inherent to sustainable environment, social equity and fair trade in all decisions brought and network of partnerships consolidated COM (2001).

Whatever, Social Responsibility is not a consensual theme principally among the economists. For them, creation of solutions for social and environmental problems is a government’s deal, not an enterprise’s deal.

Despite the controversies, Social Responsibility (SR) is appointed in many scholars, as a management model adjustable to either sector, including to non-profit sector, because it enforces common good values and responsiveness practices into the strategic decisions. For Vogel (2006) Social Responsibility undoubtedly shaped the market’s decision in the past years.

Some scholars believe the Social Responsibility was introduced within police forces as a trying to attend the exigencies of quality addressed by costumers Gravelle and Rogers (2011), Coullier (2006). In the police’ studies, concept of quality invokes to do more with less and withinnetworks of partnerships with citizens (Etter, 1993) in Keane and Bell (2013).

Moreover these scholars, Ferdik et. al. (2014) believe that this model was introduced because contributed to strengthen of trust between polices and communities, authorizing them to prosecute with their activity through the social support.

The paradigm’s change occurred within police forces, conducted them to develop new strategies of identification of demands of security and models of engagement among polices and citizens.
“Citizens showed that prefer face-to-face interaction with police agents to that based on phone callings or emailing” Gravelle and Rogers (2011, 320).

Undoubtedly, personal subjectivities occupy an important role in the changing process of police sector. Some scholars tried inclusively, to identify and to analyze the personal subjectivities of polices and citizens simultaneously, as a mean of evaluation of public polices decisions Costa (2003), while others tried to understand what are the evaluations consolidated around the use of violence Corsaro et. al. (2015) Phillips and Sobol (2011).

“Not at last, the factors that are influencing performance are situated mostly at the level of human resources (personnel training, need for continue training and updating, professional expertise, professional experience, dedication, work engagement, the ability to communicate in foreign languages) and organizational resources (cooperation with foreign partners, the management, mutual trust, cooperation with other police forces in complex illegal cases, the support from the supervisors and colleagues, cooperation in complex situations” Andrei et. al. (2012, 660)."

Taking into account the divergences caused by the different subjectivities consolidated around the process of changing organizational models and practices, the theory of motivations for social responsibility emerged (Garriga and Mellè, 2004).

According to these authors, motivations can be of "Instrumental" nature (Garriga and Mellé, 2004) (Vogel, 2006), that is, driven by the interest of maximizing efficiency gains (Porter and Krammer, 2006).

As well as, of "Ethical" nature where the main purpose is to promote the common good regardless of whether or not this results in the creation of benefits for the organization itself (Garriga and Mellé, 2004) (Almeida, 2010).

Besides these, motivations can also be of "Political" nature, i.e., driven by the interest of contributing to the affirmation of the organization as a moral agent (Garriga and Mellè, 2004) (Scherer and Palazzo, 2011) in addition to "Integrative" nature, i.e., based on the idea of the conformation of the interests of the different stakeholders during the implementation of the desired action (Garriga and Mellé, 2004) (Porter and Krammer, 1996) (Swift and Zadeck, 2002), thus contributing to the affirmation of the new governance model in the administration of the Security sector and to bringing police officers closer to the communities.

2.2 The Proximity Model of Policing and its Connections to the Concept of Social Responsibility and Stakeholder Management in the Internal Security Sector

In general, it can be said that the proximity policing model has contributed to security sector organizations slowly adjusting their management models to take into account the new demands addressed by society.

Society's demands are mainly for them to give preference to preventive action techniques instead of ostentatious ones, as well as to implement more transparent communication systems with the interested parties/stakeholders.

As we have seen, all these requirements are included in the main normative documents for Social Responsibility (COM, 2001) (UN, 2015).

Therefore, police organizations and their agents have been more and more obliged to justify their actions according to the parameters of Citizenship based on documents such as the "Universal Charter of Human Rights" as well as to broaden the spectrum of their actions to other spheres of society beyond the security of goods, people and geographical borders.
In legal terms, the participation of police forces in other spheres of society under the justification that it is proximity policing is enshrined in law in Portugal (e.g., Article 6 of the Organic Law of the National Republican Guard - Law No. 63/2007 of November 6).

“In addition to the active demonstration of close and preventive presence, the Special Programs aim to bring police-citizen closer, to improve relations between them and to guide police action towards solving community problems, making the Guard an integral and fundamental part of the community and the citizens themselves active elements in crime prevention and community safety, that is, in the joint effort to improve security and quality of life..." [https://www.gnr.pt/ProgEsp_main.aspx].

This model was implemented in Portugal in 2007 in the form of Law 63/2007 of November 6 for the GNR and Strategic Directive 10/2006 of May 15 for the PSP).

To meet the new demands addressed by this decree-law, the police forces in question created the “Safe School Program", which later became the Safe School Nucleus, and later the Special Programs Nucleus, at least as far as the GNR is concerned.

In 2010, there was a final change in the organic structure of the GNR, which led to the integration of the Núcleo de Programas de Segurança (NIS) and Núcleo de Comércio de Segurança (NCS) in the Special Programs Núcleo, transforming the former Núcleo de Programas Especiais (NES) into Special Programs Sections (SPE).

The former Special Programs Sections also took over the responsibilities of the “Safe School” program, along with the responsibilities of the “Safe Elderly” and “Safe Commerce” programs. Despite these changes, the sections have retained the primary lines of action of the Safe School program, i.e., to contribute to the reduction in situations of bullying, physical and sexual aggression, theft and robbery, insult and defamation, trade in drugs and other narcotic substances and road accidents that occur relatively frequently in the school space and surrounding areas.

In this same line of thought, it corroborates the concept of proximity or community police or consent police formulated by Keane and Bell (2013) by associating it with the integration of police in collaborative networks around initiatives that promote a safer society through the development of preventive initiatives especially in the scope of preventing domestic violence, physical confrontations and/or robbery situations, etc.

In general, it can be said that implementing this model of policing has contributed both to bringing police officers and communities closer together and has also served as a framework for the actions of these professionals in other spheres of society, such as health.


Regarding the performance of the police during the pandemic crisis in Portugal, for example, it can be said that it was based on the following:

- Disinfection of public institutions after confirmed cases of Covid 19;
Awareness-raising actions on the importance of reducing contagion through the use of masks, respiratory etiquette, and reduction of social contacts (e.g. internet, mobile loudspeakers, and in person on city streets)

Monitoring of citizens flagged as being at risk regarding compliance with mandatory quarantine by health institutions;

Enforcement of fines for non-compliance in the use of masks in enclosed places and/or places of mandatory use (e.g. public transportation and shopping centers);

Patrol actions for the purpose of monitoring the existence of crowds (e.g. on the beaches).

Taking into account what has been said in the previous paragraphs, it can be said that the organic laws and the strategic guidelines have provided the police forces with the instruments necessary to the development of actions of preventive nature, as well as reinforced their position in relation to the main problems faced by societies.

However, it did not bring about the necessary change in terms of the ethical orientation of the actors, nor of the organizational culture, as the latest report of the Council of Europe’s Anti-Torture Committee (CPT) shows.

According to the CPT on a visit to Portugal in December 2019, the adopted organizational culture prevalent in police forces does not strengthen respect for human rights:

"Portuguese authorities must recognize that ill-treatment by police officers occurs, is a fact, and is not only practiced by some offending officers. The CPT makes several recommendations to combat ill-treatment, covering recruitment, training (namely on interrogation and researching techniques), accountability and the development of a police culture that considers the use of ill-treatment as a lack of professionalism".


In response to the European Council’s call to action, Portugal has decided to create a “Plan for the Prevention of Manifestations of Discrimination in the Security Forces” as well as the creation of a "Human Rights Officer” in each of the Portuguese police forces.

One of the main goals of this plan will be to ensure respect for human rights during recruitment, training and the exercise of the function. It also aims to promote interaction and networking among the different police forces as well as between them and the citizens".


Cultural aspects help us to understand preferences of the police forces for ostensive strategies of combat crimes in the whole world.

Anyway, during decades of training programs on smart systems though were delegated to a second plan or substituted by a new one of ostensive nature as for example that supported by the use of fire guns. These competences were not prioritized inclusively in Portugal, despite the increasing of cyber crimes verified in the past years.

After 2000, this tactic model of policing started to be rethink for many reasons like, it is too expensive and no adequate to majority of police’s interventions in European countries. Moreover,
these factors, this models vary in contrary to culture of peace and to resolution of conflicts by pacific ways sold by European countries in international meetings.

Corroborates yet, the fact which the crimes could have been avoided if was invested more resources in prevention programs to be developed by polices and NGOs within vulnerable communities Skogan (2013).

The interconnectivity that crime establishes with other spheres of societal life are conducting polices to strait alliances with another sectors and to participate in social responsibility programs that promote social equity, healthy behavior and entrepreneurial initiatives. “By addressing and robustly implementing corporate social responsibility into its corporate practices, the police service can perhaps, begin to rebuild trust and re-affirm its binding contract with society” Gravelle and Rogers (2011).

3. THE CHANGES INTRODUCED INTO THE CONCEPT OF SECURITY AND THE ROLE OF POLICE FORCES AND AGENTS
The study had as a starting point for the understanding of the practices of police officers in fighting the pandemic, the changes introduced in the concept of Internal Security/Public Safety as well as in the practices of the police element as a result of the emergence of the Proximity Policing Model and migration of models and practices typical of the private sector to the public sector under the so-called New Public Management NPM.

Security, as a service protected by the State, was created with the objective of safeguarding public order and the functioning of the sovereign bodies, therefore, it was seen as one of the pillars of the democratic model of law. As democracies matured, the centrality started to focus on people and not on the institutions under the State's control.

Another change triggered by this process was the substitution of police techniques based on the use of violence for other ones based on pedagogical nature practices. The police started to be seen as a moral agent (Durão and Seabra, 2015) endowed with the ability to train new civic behaviors.

While in the first moment, public order was achieved by fighting crime through the use of ostensive techniques (e.g. physical confrontations with or without the use of non-lethal instruments), in the second moment, order started to be maintained through the development of actions of an essentially preventive nature.

This second model is then characterized by the dilution between the set of responsibilities belonging to police forces and to society in general. In this sense, they began to act according to the same moral imperatives as other sectors of society, thus bringing about deep changes in the current concept of Security.

To the concept of Security became associated the safeguard of the set of Citizenship Rights based on the Universal Charter of Human Rights and on the Portuguese Constitution (Valente, 2015a). Therefore, it is up to the police and the police forces not only to respect these rights but also to promote them in the communities.

However, when we talk about security it is essential to understand, first of all, that we are dealing with a multifaceted reality, which covers issues as relevant as the prevention of risks for social stability, the fight against criminality, civil protection or road accidents.

The ease of access to the population has made police officers key players in the process of empowerment for citizenship and crime prevention. “The impetus to restore a degree of local
control over police affairs derived from political initiatives that sought to empower local people in a whole range of community affairs” (Joyce, 2011, 8).

There are remote areas in Portugal where the population contacts the elements of the National Republican Guard (military force) more frequently than health professionals, for example.

On the other hand, the population has become more demanding about the performance of police officers and the functioning of organizations thanks to reports of abusive use of force, especially against Afro-descendant communities, through the media and/or the Internet.

On the basis of the social demands, new "Ethical" designs began to influence the reinforcement of the criteria of justice and proportionality in the practices adopted by these professionals. Other designs of "Integrative" nature, reflected in the demands for greater transparency in management and in the articulation in partnership networks/stakeholders (Gravelle and Rogers, 2011).

In sum, we are watching an increasing discussion about the concepts "security" and "practices of polices and communities". The police responsibilities are much more than the prevention and combat of crime. The responsibilities of polices are essentially to support institutions that compose the democratic systems of State and to protect citizens and their goods through any wars.

Feelings of security presupposes not merely the inexistence of crime, it presupposes the guarantee of access to health, education and labor rights.

In this sense, the big deal of police forces has seen guarantee that all citizens have access to citizenry rights (Universal Declaration of Human Rights 1948), likely to live freely, safe and healthy, moreover to participate in political decision process through individually or collective means.

4. METHOD

The main objective of this article was to study the motivations and practices of the police during the Pandemic caused by Covid19 in Portugal, having as main support the theoretical and methodological assumptions based on the theories of New Public Management and Social Responsibility.

The initial hypothesis predicted that actions of a preventive nature, i.e. focused on raising awareness for the adoption of preventive behaviors would prevail over those of a coercive nature taking into account the guidelines based on the proximity policing model (Poncioni, 2015) even during the Pandemic.

The originality of this study results from the attempt to understand the actions developed by the police during the Pandemic using the theories of network logic.

In terms of limitations, it is worth mentioning the fact that the study analyzed only one documental source (Newspaper Público). It is hoped that in the near future other researchers will study the theme of this article using comparative data sources.

To answer the questions defined in the research, a comprehensive analysis model anchored in qualitative and quantitative techniques was adopted, more precisely, the bibliographic and documental analysis during the data survey phase, and the thematic and structural content analysis during the data treatment phase.

During the bibliography analysis phase, we sought to identify the articles published on the topic of proximity policing and social responsibility through the Google platform. The research took place between March 1, 2020 and July 30, 2021.
By entering the keywords "police forces", "proximity policing" and "social responsibility", we found approximately 2,010 articles, of which only 18 sought to understand these three major areas applied to the field of Internal Security or Public Safety. The eighteen articles found were written by authors from Law, Criminal and Justice, Social and Behavioral Sciences, Economics, Management and Accounting Sciences and Neuro-Cognitive Sciences and models of comprehensive analysis.

It should be noted that the eighteen articles were selected based on the "saturation" criterion. The articles analyzed were published between 2006 and 2015; nine were related to the issue of governance in the security sector and seven were about police tactics and their impact on the perception of local communities.

The findings produced by the study also showed that the New Public Management theories offer an interesting theoretical framework to understand the Social Responsibility phenomena within police forces.

Whatever, it highlights the necessity to understand the Social Responsibility in institutional and cognitive ways because authors appointed that their personal values conduct the modes in which normative orientations are understood and applied by people.

This paper is innovative because offers new insights about the Social Responsibility within police forces, but it didn’t produce inputs that allow characterize the performance of the police forces in any country.

The documental analysis covered the journalistic reports published on the topic of police action in the fight against Covid19 in the Público newspaper between March 21, 2020 and March 21, 2021. In this phase, a total of 30 reports were identified in the Público Newspaper platform after the keywords "Police and Covid19" were entered. The data processing period took place between March and July 2021.

In general, the reports pointed out the participation of elements of the National Republican Guard (GNR) and the Public Security Police (PSP) in the fight against Covid19 on the grounds that it is their mission in society.

However, the reports involving the GNR were more in number "twenty-three" while the reports involving the PSP together with the GNR and the Foreigners and Border Service SEF were "seven". This fact may have been related to the fact that the GNR is in charge of the inter-municipal road surveillance and that most of the actions were focused on the "enforcement of the duty to collect as well as on the application of administrative offence notices".

To facilitate further consultation of the data worked during this phase, a matrix was built, subdivided into the following analysis categories: Author, Date, Title of the Report, Content, Covid19 Performance Areas, Police Force and Source (see ANNEX below).

5. MAIN RESULTS
5.1 Bibliography Data Analysis
The results obtained during this phase showed that the authors are as concerned with discussing the ways in which Internal/Public Safety professionals take the practices from theoretical and empirical view.

They also showed that the United Kingdom and the set of countries that constitute the Common Wealth were the pioneers in the implementation of the proximity policing model or consent policing model.
According to the studies consulted, social demands addressed to police forces were at the basis of this major paradigm shift because they began to demand an end to the unjustified use of violence (Terpstra, 2011), the participation of police officers in activities that promote the solution of social problems (Phillips and Sobol, 2011) and the operation of organizations according to the assumptions dictated by the logic of stakeholder networks (Walsh and Conway, 2011) (Mason et. al., 2014).

In this same line of thought, other authors have analyzed and discussed the incorporation of the new model of public management in the field of Security (Gravelle and Rogers, 2011), with a strong focus on the issues of transparency and management of partnerships/stakeholders.

One of these studies analyzed has showed that older officers and less experienced officers were more likely to approve the use of force, and that younger officers and more experienced officers were more likely to use force Chapman (2012).

The role of the police since that date is contested one, with writers such as Reith (1938) and Critchley (1967) emphasizing the social service side of policing by providing support and helping communities, whilst writers such as Storch (1986) highlight the surveillance and punishment element of policing in support of a capitalist society. The model of policing utilized in England and Wales has often been referred to as a democratic style of policing, through its ability to answer to the law itself and through the various accountability process that support its delivery (Reiner, 2010) in Gravelle and Rogers (2011).

The majority of the studies discuss the social responsibility of police forces as a phenomena originated by introduction of models and practices typical of private sector within public sector. Fewest searched to understand social responsibility as the resurgence of community police models’ principles.

In our view, the study of social responsibility requires complementary model of analyze composed by new theoretical and methodological frameworks.

There are various synonymous for police community, likewise “Police by consent” in Keane and Bell (2013, 234) moreover“Solving- problem Policing” (Williams, 1996). All these concepts base on policing preventive models as shape to achieve legitimation and to strength trusting relationships with the communities. According to Williams (1996, 312) “The primary goal of problem solving is to identify and resolve the "root causes" of chronic problems, at the neighborhood level, that generate fear and reduce livability”.

The scholars have showed that engagement of communities in security issues reduces the costs of policing and improving its efficiency gains Mason et al (2014). The evaluation criteria used by police to measure efficiency achievements is not consensual among the scholars, because doesn’t evaluate non-financial insights, for example, “to take care ethnic minorities, handling of complaints and domestic disputes” Collier (2006).

Other ones define efficiency as being the sentiment of security exposed by citizens through the inquiries. When citizens are treated in fair and honest manner by polices, much higher is the level of security feeling expressed by them Costa (2003). Inquired citizens appointed by this author have said that felt safe when their place is policing by police agents. They do not reward indirect forms of contacts with the police like as through the call centers.

The scholars showed that the introduction of the principles and the practices of Social Responsibility within the management models is strategic to achievement of policing goals because “The Corporate Social Responsibility approach reinforces the fact that the police service has a wider moral obligation to society that extends beyond its narrow remit of crime control, detecting and preventing crime” Gravelle and Rogers (2011).
One of the most acknowledgeable community policing model was developed in United Kingdom by the Metropolitan Police of London.

In these models, security issues were decentralized and the whole responsibilities distributed among different actors and sectors of society. This models preconized the most active involvement of citizens in informational and practical ways.

6. DOCUMENT ANALYSIS
The results obtained during the documentary analysis showed that the journalistic report on the actions of the Portuguese police forces during the pandemic crisis focused mostly on actions of coercive nature, i.e. related to inspection and enforcement of administrative offence notices (21) supported by "Instrumental" motivations.

This was followed by those of a technical nature, such as those related to the Disinfection of buildings, equipment and vehicles (1), Inspection and detention for illegal disposal of sanitary material (1) and Distribution of vaccines (2).

In this case also, supported by motivations of "Instrumental" nature. Instrumental motivations can be understood in the light of the interest in generating image and reputation gain to the organization thanks to the involvement of its personnel in vaccine transportation.

As for the so-called "Ethical" motivations, it can be said that these were manifested only in the pedagogical action, i.e., which aimed to raise awareness of the importance of adopting safe behaviors (1).

Motivations of "Political" nature were also identified when describing the administrative initiatives developed by the police, such as, for example, the report on the number of professionals infected with the new Coronavirus (2), followed by the vaccination of the staff (1) and the Investigation of internal outbreaks of Covid19 (1). In these specific cases, the police forces felt that they had a moral duty to clarify the number of infected officers as well as the progress of the internal vaccination process due to their role in society.

In sum, the analyzed reports showed a strong incidence of coercive actions moreover the pedagogical ones, which leads us to question to what extent the proximity policing model can be endangered in Portugal, as well as what were the reasons behind the journalists’ choice of the themes.

In our view, the cultural values and the individual perception of the journalists may have conditioned their choices as well as the political demand prevailing at the time that defended the containment of contagion, including through coercive means.

The data obtained also showed that police corporations were subject to the same moral demands attributed to ordinary citizens. This became clear when the GNR was called to publicly justify the lunch it organized, which reportedly resulted in several personnel being infected with the new Coronavirus.

Finally, it is worth mentioning that the predominance of actions of coercive nature has not been the subject of public complaint in Portugal, which leads us to question whether this is due to consistency with the cultural values cultivated by today's society or whether it stems from the uncertainties caused by the health crisis caused by Covid19.

7. CONCLUSION
The study firstly contributed to clarifying the scope of police action in the fight against Covid19.
Secondly, it contributed to the understanding of police practices based on the demands addressed by society in terms of getting them to act in other sectors of society as well as to articulate themselves in partnerships/stakeholder networks under the justification of New Public Management and/or Social Responsibility.

The results obtained showed that the practices of the police focused mainly on the development of coercive initiatives related to enforcement actions and the application of administrative offenses according to instrumental motivations.

They were also focused on the development of initiatives of technical nature, i.e., connected with inspection, disinfection of buildings, equipment, and vehicles, and transportation of vaccines, according to instrumental motivations.

The practices studied also corresponded to those of an administrative nature governed according to assumptions dictated by political motivations, as illustrated by the reports released with the number of personnel infected with the new Coronavirus.

Contrary to the initial hypothesis, police practices of a pedagogical nature were very residual, which leads us to question the impact of the implementation of the new model of proximity policing on the practices of police officers especially in contexts of calamity.

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9. REFERENCES


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<th>Título da Reportagem</th>
<th>Conteúdo</th>
<th>Áreas Atuação Covid-19 - Força Policial Foste</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Luna</strong></td>
<td>4 de Fevereiro de 2021, 9:13</td>
<td>Covid-19: PSP e GNR passaram mais de 3.567 multas e foram detidas mais de 300 pessoas por crime de desobediência</td>
<td>As ações de fiscalização levaram ao encerramento de 204 estabelecimentos por incumprimento das normas estabelecidas e instaurados um total de 3.567 autos de contra-ordenação, dos quais 1.592 dizem respeito ao dever geral de recolhimento domiciliário</td>
<td>Fiscalização e aplicação de auto de contra-ordenação GNR <a href="https://www.publico.pt/2021/02/01/sociedade/no">https://www.publico.pt/2021/02/01/sociedade/no</a> tica/covid-19-psp-gnr-passo-m-3567-multas-detidas-300-pessoas-criminal-desobediencia-1949255</td>
</tr>
<tr>
<td><strong>PUBLICO</strong></td>
<td>17 de Setembro de 2020, 18:30</td>
<td>Covid-19: GNR interrompe casamento com cerca de 300 pessoas em Moura</td>
<td>Em comunicado divulgado no site, a GNR refere que “após conhecimento de que iria realizar-se um casamento que violava as normas da Resolução do Conselho de Ministros Nº 70-A/2020, no âmbito da pandemia de covid-19, os militares da Guarda apuraram que não tinha sido solicitado parecer à Autoridade de Saúde e, deslocando-se ao local, confirmaram a presença de cerca de 300 pessoas.”</td>
<td>Fiscalização GNR <a href="https://www.publico.pt/2020/09/17/socieda">https://www.publico.pt/2020/09/17/socieda</a> de/notica/covid-19-gnr-interrompe-casamento-cerca-300-pessoas-moura-1939958</td>
</tr>
<tr>
<td><strong>Luna</strong></td>
<td>10 de Novembro de 2020, 12:25</td>
<td>COVID-19: GNR detém 30 pessoas por eliminação ilegal de resíduos sanitários</td>
<td>Uma GNR deteve 30 pessoas por eliminação ilegal de resíduos sanitários relacionadas com a covid-19 e apreendeu material no valor de 790 mil euros, numa fiscalização realizada a mais de duas mil empresas, hospitais e centros de saúde. Segundo um comunicado da Europol (Serviço Europeu de Policia), divulgado esta segunda-feira, a ação da GNR integrou-se na vasta operação Retrívivos de combate à eliminação e transporte ilegais de resíduos sanitários, que envolveu 30 países e em que foram realizadas cerca de 280 mil inspeções a várias instalações e detidas 182 pessoas.</td>
<td>Inspeção e detenção por descarte ilegal de material sanitário GNR <a href="https://www.publico.pt/2020/11/30/sociedade/notica/covid19-gnr-detem-30-pessoas-eliminacao-ilegal-residuos-sanitarios-1941195">https://www.publico.pt/2020/11/30/sociedade/notica/covid19-gnr-detem-30-pessoas-eliminacao-ilegal-residuos-sanitarios-1941195</a></td>
</tr>
</tbody>
</table>
Mónica Freitas, Ivone Costa, Marco Meneguzzo & Rocco Frondizi

Lusa 22 de Março de 2021, 17:28
Covid-19: GNR multa 160 pessoas no distrito de Leiria por incumprimento de medidas
A GNR de Leiria autuou 160 pessoas no fim-de-semana que, com tentativas de chegar a um local com máscaras e aos acessos às praias, estavam em incumprimento da proibição de circulação entre concelhos e do dever de recolhimento domiciliário. Autuação por incumprimento do dever de recolhimento obrigatório GNR https://www.publico.pt/2021/03/20/pais/covid-19-gnr-multa-160-pessoas-distrito-leiria-incumprimento-medidas-1954471

PUBLICO 3 de Outubro de 2020, 22:20
Covid-19: GNR interrompe festa ilegal com cerca de 80 pessoas no Algarve
“Nos seguimento de denúncia a dar conta de uma via de fuga que seria da zona isolada nas proximidades da barragem do Funcho, os militares da Guarda verificaram a origem do ruído, constatando estar perante a realização de uma festa ilegal que contava com a presença de cerca de 80 pessoas, as quais foram abordadas, fiscalizadas e dada a indicação para desmobilizar por incumprimento das medidas em vigor associadas à pandemia de covid-19”, revela a GNR num comunicado enviado às redacções. Fiscalização do dever de recolhimento obrigatório GNR https://www.publico.pt/2020/10/03/pais/covid-19-gnr-interrompe-festa-ilegal-cerca-80-pessoas-algarve-1933918

Rafael Tomaz Albuquerque 15 de Fevereiro de 2021, 17:20
Covid-19: GNR interrompe festa ilegal com 28 pessoas em Rio Maior

Lusa 23 de Fevereiro de 2021, 16:37
Covid-19: GNR acaba com festa ilegal com mais de 70 pessoas em Campo Maior

Lusa 13 de Fevereiro de 2021, 14:07
Covid-19: GNR acaba com festa ilegal com 22 pessoas em Palmela
A GNR acabou este sábado, com uma festa ilegal com 22 pessoas numa vivenda em Lagameças, no concelho de Palmela, distrito de Setúbal, por incumprimento das medidas impostas devido à pandemia de covid-19, revelou aequal força de segurança. O Comando Territorial de Santarém, através do Destacamento de Marmelete, no dia 13 de Fevereiro, encerrou uma festa ilegal que decorria numa propriedade da localidade de Marmelete, no concelho de Rio Maior. A ação da Guarda Nacional Republicana surgiu na sequência de uma denúncia que estava a decorrer uma festa numa propriedade alugada. Na chegada ao local, os militares da Guarda verificaram que se tratava de um evento não autorizado, cujos participantes não faziam uso da máscara nem garantiam o distanciamento social obrigatório. Fiscalização do dever de recolhimento obrigatório GNR https://www.publico.pt/2021/02/13/pais/covid-19-gnr-acaba-festa-ilegal-22-pessoas-palmela-1950570

Lusa 4 de Fevereiro de 2021, 9:13
Covid-19: PSP e GNR passaram mais de 3567 multas e foram detidas mais de 100 pessoas por crime de desobediência
e Fiscalização do dever de recolhimento obrigatório Fiscalização, aplicação de autos e detenção em detrimento do dever de recolhimento obrigatório GNR https://www.publico.pt/2021/02/04/pais/covid-19-psp-gnr-passaram-3567-multas-100-pessoas-crimes-de-obediencia-1949355

Sónia Triguição 4 de Maio de 2020, 20:31
Covid-19: GNR e PSP impediram 780 pessoas de entrar em transportes públicos sem máscara
A Guarda Nacional Republicana (GNR) e a Polícia de Segurança Pública (PSP) impediram 780 pessoas de entrar nos transportes públicos por não usarem máscaras. No primeiro dia em que o uso de máscara passou a ser obrigatório nos transportes públicos, a GNR impediu 460 pessoas de o fazer sem esse equipamento. Fiscalização quanto ao uso de equipamento de segurança individual GNR https://www.publico.pt/2020/05/04/pais/covid-19-psp-gnr-impediram-780-pessoas-transportes-publicos-mascara-1915092

José Volta e Pinto 17 de Agosto de 2020, 19:07
Covid-19: GNR interrompe festa ilegal com mais de 200 pessoas em Almancil

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International Journal of Business Research Management (IJBMR)
Lusa 28 de Junho de 2020, 15:32

Marina Oliveira e Sónia Trigueirão 17 de Abril de 2020, 22:48

Nuno Ribeiro 11 de Novembro de 2020, 6:59
Covid-19: PSP, GNR e SEF com mais de mil infectados No conjunto de três forças de segurança — PSP, GNR e SEF — são mais de mil os infectados pelo SARS-CoV-2 desde o início da pandemia, até à passada terça-feira, 3 de Novembro. Os dados do Ministério da Administração Interna (MAI), a que o PÚBLICO teve acesso, revelam um total de 1042 casos, entre os quais há 658 recuperados e 384 activos, além de 749 outros profissionais que se encontram em isolamento profilático porque tiveram contacto com pessoas infectadas. Reporte do número de infectados GNR, PSP e SEF https://www.publico.pt/2020/11/02/sociedade/noticia/gnr-psp-sef-mil-infectados-covid19-1938635

Lusa 27 de Março de 2021, 9:09
Covid-19: PSP e GNR encerraram 92 festas ilegais desde Janeiro Os desentendimentos entre a PSP e a GNR nas distribuições das vacinas contra a covid-19 têm-se repetido nos últimos dias. A RTP e a SIC adiantam que, depois do incidente em Évora, em que a PSP bloqueou uma carrinha que transportava vacinas até ao hospital local até que foi decidida a escolta partilhada entre aquelas duas forças policiais, situações idênticas repetiram-se em Barcelos, Cádiz, Lisboa, Ponta Delgada e Viana do Castelo. Fiscalização do dever de recolhimento obrigatório GNR e PSP https://www.publico.pt/2021/03/27/sociedade/noticia/gnr-psp-conflicto-privacidade-vacinas-covid19-1944782

Natália Faria 1 de Janeiro de 2021, 15:42
PSP e GNR continuam a desentender-se quanto à escolta das vacinas covid-19 Os desentendimentos entre a PSP e a GNR na distribuição das vacinas contra a covid-19 têm-se repetido nos últimos dias. A RTP e a SIC adiantam que, depois do incidente em Évora, em que a PSP bloqueou uma carrinha que transportava vacinas até ao hospital local até que foi decidida a escolta partilhada entre aquelas duas forças policiais, situações idênticas repetiram-se em Barcelos, Cádiz, Lisboa, Ponta Delgada e Viana do Castelo. Fiscalização do dever de recolhimento obrigatório GNR e PSP https://www.publico.pt/2021/01/01/sociedade/noticia/gnr-psp-conflicto-privacidade-vacinas-covid19-1956183

Lusa 11 de Agosto de 2020, 19:09

Lusa 22 de Março de 2021, 16:49

Rita Robalo Rosa 24 de Setembro de 2020, 18:04

Lusa 17 de Setembro de 2020, 13:03
Covid-19: PSP e GNR instauraram 304 autos por incumprimento de regras A Guarda Nacional Republicana (GNR) e a Polícia de Segurança Pública (PSP) elaboraram 304 autos, entre 1 e 14 de Setembro, por incumprimento de regras de combate à pandemia de covid-19, como a obrigação de uso de máscara nos estabelecimentos, salas de espectáculos ou edifícios públicos. Fiscalização e autuação pelo incumprimento do uso obrigatório de equipamento de proteção individual GNR e PSP https://www.publico.pt/2020/09/17/sociedade/noticia/covid19-gnr-psp-instauraram-304-autos-incumprimento-regras-1931681
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Lusa 18 de Fevereiro de 2021, 12:00
Covid-19: GNR detectou nove pessoas a jogar airsoft de forma ilícita na Feira
A GNR identificou nove homens a praticar airsoft (jogo onde se simulam operações militares usando réplicas de armas), violando as medidas para combater a covid-19, em Santa Maria da Feira, no distrito de Aveiro, informou esta quinta-feira aquela força militar.
Fiscalização do dever de recolhimento obrigatório

Natália Faria 23 de Março de 2021, 6:24
PSP e GNR passam 700 multas por dia na primeira semana de desconfinamento
De festas ilegais na praia com direito a álcool, aos jantamentos em restaurantes, passando pelos simples passeios sem justificação prevista na lei e galgando fronteiras concelhias, mesmo no período em que está interditada a circulação entre concelhos: na primeira semana de desconfinamento, entre as zero horas do dia 14 e a meia-noite do dia 21 de Março, a PSP e a GNR instauraram um total de 4901 autas de contra-ordenação.
Fiscalização e autuação pelo incumprimento das regras do desconfinamento

Lusa 2 de Março de 2021, 18:54
Covid-19: GNR identifica 14 homens a treinar cães e conviver na rua em Chaves
A GNR identificou 14 homens em Chaves por incumprimento do dever geral de recolhimento domiciliário, uns por treinarem cães de caça e outros por estarem a conviver na rua, divulgou esta terça-feira esta força policial.
Fiscalização do dever de recolhimento obrigatório
GNR https://www.publico.pt/2021/03/02/sociedade/noticia/covid19-gnr-identifica-14-homens-treinar-caes-conviver-rua-chaves-1952786

Lusa 1 de Março de 2021, 20:55
Covid-19: GNR e PSP detiveram 31 pessoas por crime de desobediência entre 15 e 28 de Fevereiro
Neste período, a GNR e a PSP instauraram 9416 autos de contra-ordenação e as 14.565 acções de fiscalização realizadas levaram ao encerramento de 47 estabelecimentos por incumprimento das normas estabelecidas.
Fiscalização do dever de recolhimento obrigatório e aplicação de autos de contra-ordenação

PÚBLICO e Lusa 2 de Junho de 2020, 17:54
Covid-19: GNR disponível para assegurar desinfeção de ambulâncias. INEM diz que voltará a ser feita pelos técnicos
Em declarações à margem da cerimónia de inauguração da Esquadra da PSP de Cedofeita, no Porto, Eduardo Cabrita adiantou que durante este período aGuarda Nacional Republicana (GNR) procedeu à desinfeção de mais de 300 ambulâncias do INEM, da Cruz Vermelha e de corporações de bombeiros, bem como de mais de uma centena de lares de idosos e creches, actividade que, garantiu, há disponibilidade para manter. “Da parte da GNR há plena disponibilidade para manter essa actividade, agora naturalmente em articulação técnica com uma avaliação de risco que deve ser feita pelas entidades responsáveis pelas instalações, neste caso pelo INEM”, afirmou Eduardo Cabrita.
Desinfeção de edifícios, equipamentos e viaturas